

ADDITIONAL INSTRUCTIONS:

Time Schedule

* Production days exclusive of pickup and delivery days, weekends and holidays.

Crown and Bridge, and Ceramics

1-3 Units Porcelain-To-Metal.....	10 days
4-9 Units Porcelain-To-Metal.....	12 days
All-Ceramic Crowns (Empress and Procera).....	12 days
Empress Veneers.....	12 days
Metal Frame Try-In.....	6 days
Full Cast Crowns.....	5 days
Maryland Bridge.....	10 days
Etch, Silicoat, or Timplat Only.....	1 day
Crowns with Metal Occlusion, Tooth-To-Tooth, or Attachments.....	add 2+ days

Dentures

Trays, Bite Blocks, Mouthguards.....	2 days
Set-Up for Try-In.....	3 days
Process and Finishes, Splints.....	4 days
Soft Relines, Jump Rebase.....	3 days
Minor Repairs, Relines (call for other arrangements).....	1 day
Orthodontic Appliances.....	3 days

Partials

Metal Framework.....	5 days
Framework with Teeth Set-Up.....	7 days
Framework with Teeth Processed.....	9 days
Cast Metal Repairs and Add-Ons.....	2-4 days

* *Implant work, please call for scheduling.*

Gnathodontics performs work based only upon a prescription from a dentist and thus is responding to a personal request for services (and not to the P.C.). Therefore, it is our understanding that when a doctor requests work from us that he or she is personally guaranteeing that payment will be made for services rendered.

Payment for laboratory work is due 30 days after the invoice date. A service charge of 1.5% per month will be charged on past due accounts. Accounts with balances over 60 days will automatically be placed on COD.

All accounts over 120 days delinquent will be placed with a collection service (if arrangements are not made with Gnathodontics for payment). The cost for collection service, attorney fees, court costs, and other expenses incurred in collecting past due balances or insufficient fund checks will be added to the amount owed by the doctor, as permitted by law. Gnathodontics is obligated to report delinquent accounts to our credit bureau.

Gnathodontics' Department Managers:

- Gerald Pontasch, C.D.T., Crown & Bridge
- Steve Mott, C.D.T., Implants
- Steve Kelly, C.D.T., Partial Dentures
- Steve Kelly, C.D.T., Dentures
- Kevin Kelly, C.D.T., Ceramics
- John Bozis, Customer Relations, Sales
- Brenda Ann Boone, Front office, shipping, accounting